



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 4954

SERIAL NUMBER 09/893,688	FILING DATE 06/29/2001 RULE	CLASS 707	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. K-299
-----------------------------	---------------------------------------	--------------	------------------------	---------------------------------

APPLICANTS

Sang Kap Park, Seoul, KOREA, REPUBLIC OF;

Young Pyo Bae, Seoul, KOREA, REPUBLIC OF;

Jeong Yeol Park, Seoul, KOREA, REPUBLIC OF; Jeong Ha Kim, Seoul, KOREA, REPUBLIC OF;

Seong Nam An, Kyonggi-do, KOREA, REPUBLIC OF;

Sung Guen Kang, Seoul, KOREA, REPUBLIC OF;

Min Sook Han, Seoul, KOREA, REPUBLIC OF;

Pan Ju Kim, Gwangju-shi, KOREA, REPUBLIC OF;

Chang Won Kang, Gwangju-shi, KOREA, REPUBLIC OF;

Hee Chul Kwak, Gwangju-shi, KOREA, REPUBLIC OF;

Yoon Woo Choi, Gwangju-shi, KOREA, REPUBLIC OF;

Yeong Seok Jo, Daegu-shi, KOREA, REPUBLIC OF;

Sun Joo Kim, Seoul, KOREA, REPUBLIC OF;

Jin Seok Oh, Daegu-shi, KOREA, REPUBLIC OF;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

REPUBLIC OF KOREA 37254/2000 06/30/2000

REPUBLIC OF KOREA 69916/2000 11/23/2000

REPUBLIC OF KOREA 79646/2000 12/21/2000

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 08/18/2001

Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no	STATE OR	SHEETS	TOTAL	INDEPENDENT
35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after	COUNTRY	DRAWING	CLAIMS	CLAIMS
Verified and Acknowledged	KOREA, REPUBLIC OF	27	58 40	8 2
Examiner's Signature <i>Brian C. Hall</i> Initials <i>BC</i>				

ADDRESS

34610

FLESHNER & KIM, LLP

P.O. BOX 221200

CHANTILLY , VA
20153

TITLE

Customer relationship management system and operation method thereof

<p>FILING FEE RECEIVED 1634</p>	<p>FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:</p>	<table border="1"><tr><td><input type="checkbox"/> All Fees</td></tr><tr><td><input type="checkbox"/> 1.16 Fees (Filing)</td></tr><tr><td><input type="checkbox"/> 1.17 Fees (Processing Ext. of time)</td></tr><tr><td><input type="checkbox"/> 1.18 Fees (Issue)</td></tr><tr><td><input type="checkbox"/> Other _____</td></tr><tr><td><input type="checkbox"/> Credit</td></tr></table>	<input type="checkbox"/> All Fees	<input type="checkbox"/> 1.16 Fees (Filing)	<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)	<input type="checkbox"/> 1.18 Fees (Issue)	<input type="checkbox"/> Other _____	<input type="checkbox"/> Credit
<input type="checkbox"/> All Fees								
<input type="checkbox"/> 1.16 Fees (Filing)								
<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)								
<input type="checkbox"/> 1.18 Fees (Issue)								
<input type="checkbox"/> Other _____								
<input type="checkbox"/> Credit								